



BELKNAP COUNTY NURSING HOME

Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Purpose of this Notice

The Belknap County Nursing Home (BCNH) is required by law to maintain the privacy of your personal health information. We are now required by the federal Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, and HIPAA regulations, 45 CFR Part 160 and 164, to provide you with this Notice of privacy practices, our legal duties, and your rights concerning your health information. This Notice will take effect on **September 23, 2013** and will remain in effect until it is replaced. BCNH must abide by all terms of this Notice as long as it is in effect. BCNH reserves the right to revise or change this Notice at any time. Any such revision will affect information we already have about you and any information we receive in the future. If there is any significant change in our privacy practices, this Notice will be changed and the new Notice will be mailed to you. You do not have to call or do anything in response to this Notice. If you do have any questions about this Notice, please direct your questions to:

HIPAA Privacy Officer
Belknap County Nursing Home
30 County Drive
Laconia, NH 03246
(603) 527-5410

How BCNH Will Use or Disclose Your Health Information

BCNH uses and discloses your health information for the following purposes:

Treatment: We may use and disclose your health information to provide, coordinate, or manage your health care treatment between health care providers. For example, this may include the coordination of treatment by your health care provider with a third party, consultation between health care providers relating to you, or referral for your health care from one health care provider to another.

Payment: We may use and disclose your health information to determine and remit proper payment for health care treatment or services you receive. For example, your health information may be used to determine eligibility for coverage, billing, claims management and collection activities.

For Health Care Operations: We may use and disclose health information about you for operational purposes. For example, your health information may be used to conduct quality assessment and improvement activities, to conduct fraud and abuse detection programs, and for business planning and development. It may also be used for professional review of health care professionals, auditing services, and claims adjudication, underwriting and general administrative activities of BCNH.

Other Possible Uses and Disclosures

Disclosures Required by Law: We may use and disclose information about you when we are required to do so by law. BCNH may disclose your health information to comply with a court order, an administrative order, a subpoena, a discovery request or other lawful process, to report information related to victims of abuse or neglect or to a law enforcement official for a law enforcement purpose.

Public Health: Your health information may be used and disclosed for public health activities such as assisting public health authorities or other legal authorities to prevent or control disease, injury, or disability.

Health Oversight Activities: BCNH may use and disclose your health information for oversight activities authorized by law, including audits, civil, administrative or criminal investigations, or other activities necessary for appropriate oversight.

Direct Contact: BCNH may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Research: BCNH may use your personal health information for research purposes, when an institutional review board or privacy board that has reviewed the research proposal and established protocols to ensure the privacy of your health information, has approved the research.

Health and Safety: Your health information may be disclosed to avert a serious threat to the health or safety of you or any other person pursuant to applicable law.

Government Functions: Your health information may be used and disclosed to carry out specialized government functions, such as protection of public officials, for national security, to correctional institutions, or to another agency administering a public benefits program.

Worker's Compensation: Your health information may be used and disclosed in order to comply with the laws and regulations related to Worker's Compensation.

Decedents: Your health information may be disclosed to funeral directors or coroners to enable them to carry out their lawful duties.

Any Other Use and Disclosure: Any use and disclosure of your personal health information other than referenced above will require BCNH to obtain your written authorization. You have the right to revoke any such authorization.

Your Health Information Rights

You have the following rights regarding the medical information we maintain about you:

Right to Inspect and Copy: You have the right to inspect and copy medical information BCNH maintains about you. To inspect and copy your medical information, please submit your request in writing to the HIPAA Privacy Officer at the address given above. If you request a copy of this information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request. You have the right to receive electronic copies of electronic records

when requested. We may deny your request to inspect and copy in certain limited circumstances.

Right to Amend: If you feel that the health information we maintain about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by BCNH. Your request for an amendment must be submitted in writing to the HIPAA Privacy Officer at the address listed above.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
- Is not part of the medical information kept by or for BCNH;
- Is not part of the information which you would be permitted to inspect and copy; or
- Is accurate and complete.

Right to an Accounting of Disclosures: You have the right to request an "accounting of disclosure," if any such disclosure was made for any purpose other than treatment, payment, healthcare operations or certain other authorized disclosures.

To request an accounting of disclosures, you must submit your request in writing to the HIPAA Privacy Officer at the address listed above. Your request must state a time period, which may not be longer than six years and may not include dates before April 14, 2003.

Right to Request Restrictions: You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment,

payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, such as a family member or friend. Most uses and disclosures of psychotherapy notes require your authorization. ***We are not required to agree to your request for restrictions.*** To request restrictions, you must submit your request in writing to the Privacy Officer listed above. In your request, you must tell us: (1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

Rights to Request Confidential Communications: You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at home, at work or by mail. To request confidential communications, you must submit your request in writing to the HIPAA Privacy Officer listed above. Where possible, we will accommodate all reasonable requests.

Right to be a Notified of a Breach: Should a breach occur with your Protected Health Information, you have the right to be notified about the breach within sixty days. Health & Human Services will also be notified.

Right to Restrict: You have the right to restrict certain disclosures of your Protected Health Information to a health plan when you, or any person other than the health plan, pays for the treatment at issue out of pocket in full.

Right to a Paper Copy of This Notice: You have the right to a paper copy of this Notice, even if you have agreed to receive this Notice electronically. You may ask us to give you a copy of this Notice at any time.

You may obtain a copy of this Notice by contacting the HIPAA Privacy Officer referenced above.

How to File a Complaint

If you believe your privacy rights have been violated by BCNH, you may file a complaint addressed to the HIPAA Privacy Officer, Belknap County Nursing Home, 30 County Drive, Laconia, NH 03246. Your complaint must be in writing. You may also file a complaint with the federal government by contacting the Secretary of the Department of Health and Human Services at 200 Independence Ave., SW, Washington, DC 20201. **You will not be penalized or retaliated against for filing a complaint.**